

THE LONDON CHEF

Cooking Class Cancellation Policy

Because we will reserve a space for you, and turn down other requests, arrange staffing, and do the planning and ordering required to ensure every class is a success, we need to be able to count on you. Should you need to cancel or reschedule your class we appreciate advance notice.

- We require a minimum of 5 days notice of cancellation for regular cooking class registrations, including Lunch & Learns. You will be credited the cost of the cancelled class toward another class of your choice.
- We require a minimum of one-week notice of cancellation for celebrity chef events and specialty classes. You will be credited the cost of the cancelled class toward another class of your choice.
- Should something come up at the last minute preventing you from meeting the cancellation deadlines we will do our best to fill your seat with someone from the waitlist and credit you the cost of class towards another class. If we cannot find someone to fill your space please feel free to send a friend in your place.
- In exceptional circumstances we reserve the right to cancel classes. In the event of a class cancellation you will be credited the cost of the cancelled class toward another class of your choice.

Please let us know if you have any questions about this policy. We look forward to cooking with you soon!